## From a Digital Leader

## Strategic Update December 4, 2014

to a Business, Marketing, Communication, Transformation Leader

## Disclaimer

This presentation contains forward-looking statements. The use of the words "aim(s)", "expect(s)", "feel(s)", "will", "may", "believe(s)", "anticipate(s)" and similar expressions in this presentation are intended to identify those statements as forward-looking. Forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those projected. You should not place undue reliance on these forward-looking statements, which speak only as of the date of this presentation. Other than as required by applicable securities laws, Publicis Groupe undertakes no obligation to publish revised forward-looking statements to reflect events or circumstances after the date of this presentation or to reflect the occurrence of unanticipated events. Publicis Groupe urges you to review and consider carefully the various disclosures it has made concerning the factors that may affect its business, including the disclosures made under the caption "Risk Factors" in the 2013 Registration Document filed with the French financial markets authority (AMF).



## Agenda

- April 23, 2013 objectives
- Internal Process
- The Publicis Groupe Transformation
  - Context: the world We Live In
  - Sapient proposed Acquisition
  - The Transformed Publicis Groupe
- 2018 Objectives
- Conclusion







Reminder 2018 objectives announced April 23, 2013

## 2018 objectives: April 23, 2013

By 2018: new services, digital at the core, commerce +

**75%** of revenues from digital operations and fast growing markets (**50%** from digital, **35%** FGM, **10%** overlap)

Margin improvement by +200 to +400 basis points vs 2012





Strategic Update: Internal Process

- Bottom up approach: "Bastille Day"
- Iteration process
- Conseil de Surveillance approval (September 15, 2014)
- Sapient proposed Acquisition
- Plan fine tuning
- Rebased of 2012 proforma numbers with Sapient
- Objectives 2018 (Conseil de Surveillance December 1, 2014)



## 2014-2018 Strategic Update







Strategic Update: The World We Live In

## What does one say when in 2014...

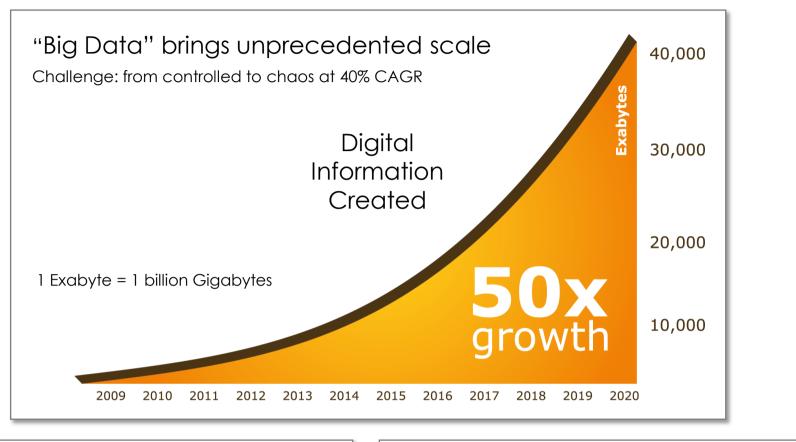
- iPhone 6 has 625X the computing power of a 1995 Pentium Class Desktop computer
- 800 billion photos posted on social networks: **10X** all the photographs taken globally in 1999
- We will create **50X** data in the next 3 years than created in human history
- E-Commerce will grow by **15X** by the end of decade to 32 billion in India
- A 15 year old internet company from China becomes one of the 15 most valuable companies in the world with a nearly **300 billion** market cap (Alibaba)
- **7.3 trillion** SMS messages sent this year will be on a five year old platform with 30 employees (Whatsapp)
- After a thousand days, Buzzfeed has **130 million** unique visitors
- Paypal, Apple Pay, Bitcoin, Square, MPesa change the nature of payments

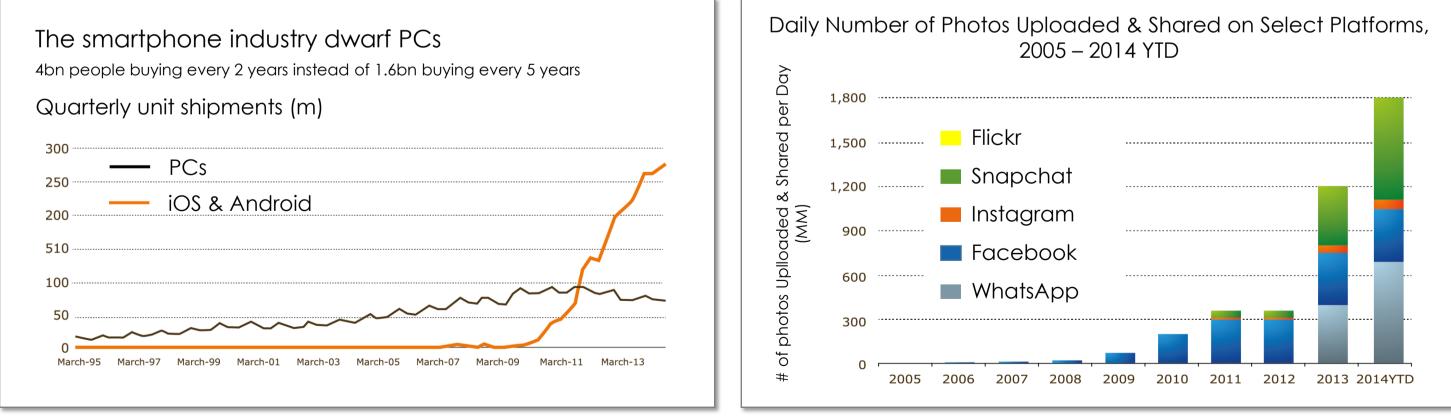
## Companies everywhere worry about being "ubered", "netflixed" or "airbnbed"

# **Consumers expect** anything, anywhere, any time



## "We ain't in Kansas anymore Toto..."

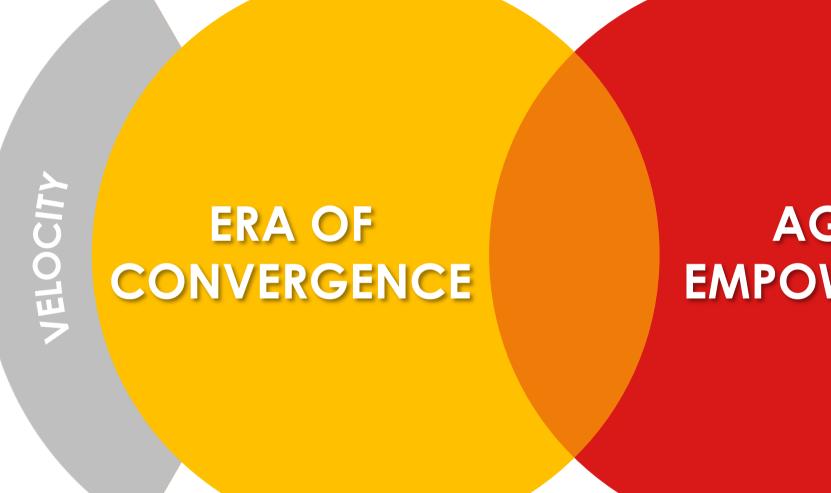






# Next decade of disruption will break everything

## **2 GIANT FORCES**



## Business, Marketing & Communication Transformation

# AGE OF EMPOWERMENT

PACE

80

PURI



## This is the Empowered Age

## Tech is slingshot for David vs. Goliath



- Empowered People
  - Enabled by mobile
  - Energized via social
  - Enslaved less and less by "Because that's the way it is.."
- Expecting More From Brands and Companies
  - Quality services and products on demand at a value

" Choice is one search,

one friend recommendation,

one click away..."

- Seamless Experiences
- Personalized Service





## This is the Converged Era

# Digital leakage

- **Industries converge** in a digital age giving rise to new competitors
  - The iPhone was not just a phone that hurt Nokia but a game player that hurt Nintendo, a map that hurt Garmin, a camera that hurt Nikon..

- **Competitive boundaries blur** with existing competitors mattering less The leading competitor in search and discovery to Google is the leading social (Facebook) and e-commerce company (Amazon) and not its search competitor of Yahoo or Bing...
- Peoples behavior and expectations now become **channel**, **media**, **place and time** agnostic
  - Content, distribution, tech and strategy leak into each other
  - Storytelling, Audience Aggregation, CRM and Commerce link to each other
  - Screens matter more while channels matter less



## Empowered Age / Converged Era: Marketers Struggles

- Most companies are not behind their existing competitors but behind consumers
- Failing to engage with empowered people with extreme expectations
- New competitors rewrite the rules of business and engagement leveraging
- New economic models built on digital economics and network effects
- Advanced Data & Analytics to better segment, design and deliver products and services
- E-Commerce and Word of Mouth/Sophisticated Search to overcome distribution hurdles
- Modern storytelling and content development in a consumer versus channel driven age

# How to balance today's revenue streams with future business models?



## Empowered Age / Converged Era: Advertisers Struggles

- How to allocate and measure spending?
- How to engage and connect with consumers?
- How to grow again via new business models and launch new revenue streams?
- How to engage people in a fragmented and on-demand world?
- How to do more with less?
- How to deliver today to get me to tomorrow?

# How to win in a disrupted world?





# Clients have never been as uncertain, confused and worried about their brands, their organization and their future business model

## Business, marketing and communication transformation





"The Publicis Groupe Transformation"

## Empowered Age / Converged Era: 2006 strategic shift to digital

# Publicis Groupe first mover and consistently investing



## Building the strongest base for the new era



# Empowered Age / Converged Era: Shift to Digital

## Filling capabilities

Experiential dig	gital agencies, social, mo	bile
<ul> <li>Razorfish</li> <li>Digitas</li> <li>Big Fuel</li> <li>LBi</li> <li>Phonevalley</li> <li>Moxie</li> <li>ETO</li> </ul>	<ul> <li>Monterosa</li> <li>Rokkan</li> <li>AG2</li> <li>MRY</li> <li>Poke</li> <li>Lead2Action</li> <li>Ambito5</li> <li>Net@lk</li> </ul>	edia de Line gfan • Razorfish • LBi • Nurun • Crown
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	St	rategic Partnerships
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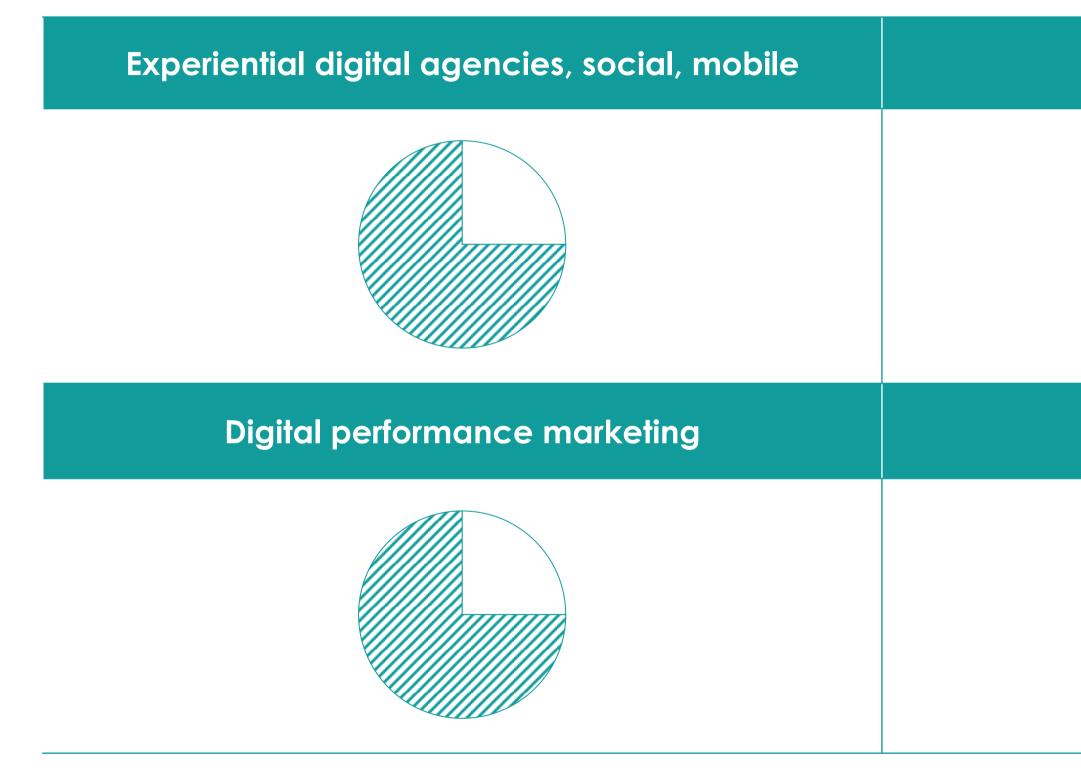
## **Commerce and transaction**

## Asia

## Analytics and tech

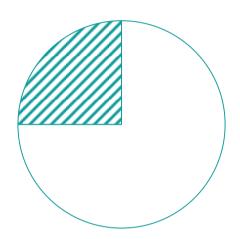
- LBi
- Neev
- Bosz
- Engauge
- Digitas
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- Jana
- Adobe
- Tencent

# Empowered Age / Converged Era: Shift to Digital **Publicis Groupe 2014**

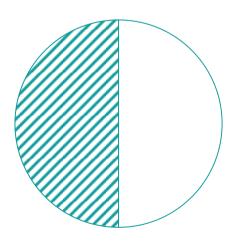




## **Commerce and transaction**



## Analytics and tech



# Empowered Age / Converged Era: A World of "and/and" Not only Digital "pure player"

# Not only Digital "pure player" Publicis assets modernized, transformed

- Publicis Worldwide  $\approx 27\%$  digital (Nurun global digital arm)
- Saatchi & Saatchi  $\approx$ 24% digital integrated
- Leo Burnett ≈21% digital (Arc and Rokkan digital expertise)
- Zenith Optimedia ≈**34%** Digital (Performics, Moxie and Engauge)
- SMG is ≈50% digital and contents
- PHCG ≈34% digital and still growing
- MSLGroup ≈**18%**
- Prodigious: production and transcreation

## Adapted for the new era

ital expertise) oxie and Engauge)





## Empowered Age / Converged Era

- For the past 8 years, we have built a critical and hard to duplicate base
- Leapfrog the competition to deliver what clients need and want:
  - Consulting help to re-think their needs and business models
  - Greater tech enablement to transform their businesses
  - Seamless collaboration and data driven decision making in a world of speed
  - Next generation story telling and content that engage and build brands
  - Modern data driven message distribution to well segmented audiences

# Powered by creativity





# Empowered Age / Converged Era The \$1 trillion + prize...

## Change Created By The Recession

- Cost pressure high
- Capital expenditure uncertain
- Regulatory changes
- Business model break –"the new normal"

CONSULTING \$134**B** 

## Change in Technology Cycle

- Migrating from 10 year cost reduction cycle to consumer and marketing focused initiatives
- SaaS emerges
- Cloud expands system integration needs

## TECHNOLOGY **SERVICES** \$900B

## MARKETING NEW STORYTELLING & CONTENT \$400B

## Change in Consumer

- Consumer empowerment
- Shift to digital
- Shift in media consumption
- Anywhere, anytime commerce

## Change In Competitive Context - Blur

- Management Consultancies
- Digital Agencies
- Traditional Agencies
- Global Systems Integrators
- Indian Pure Play
- Boutiques



## Empowered Age / Converged Era: "Coopetition"

- Blurred lines as digital/data/platforms merge, creating entry points for several of these new players; CMO, CIO and CTO roles and budgets overlap...
  - Consulting (McKinsey,...)
  - Tech Enablers (Adobe,...)
  - Platforms (Google, Facebook, Tencent,...)
  - Media Companies (Time, BuzzFeed,...)

# **Re-invent marketing: \$1 trillion + global** industry larger than hardware/software services combined





# A transformational acquisition for the Empowered Age/Converged Era

Sapient:

Sapient proposed acquisition

# "We believed that technology would continue to fundamentally change the way the world works, and along the way it could truly enable human potential."

1990 origins

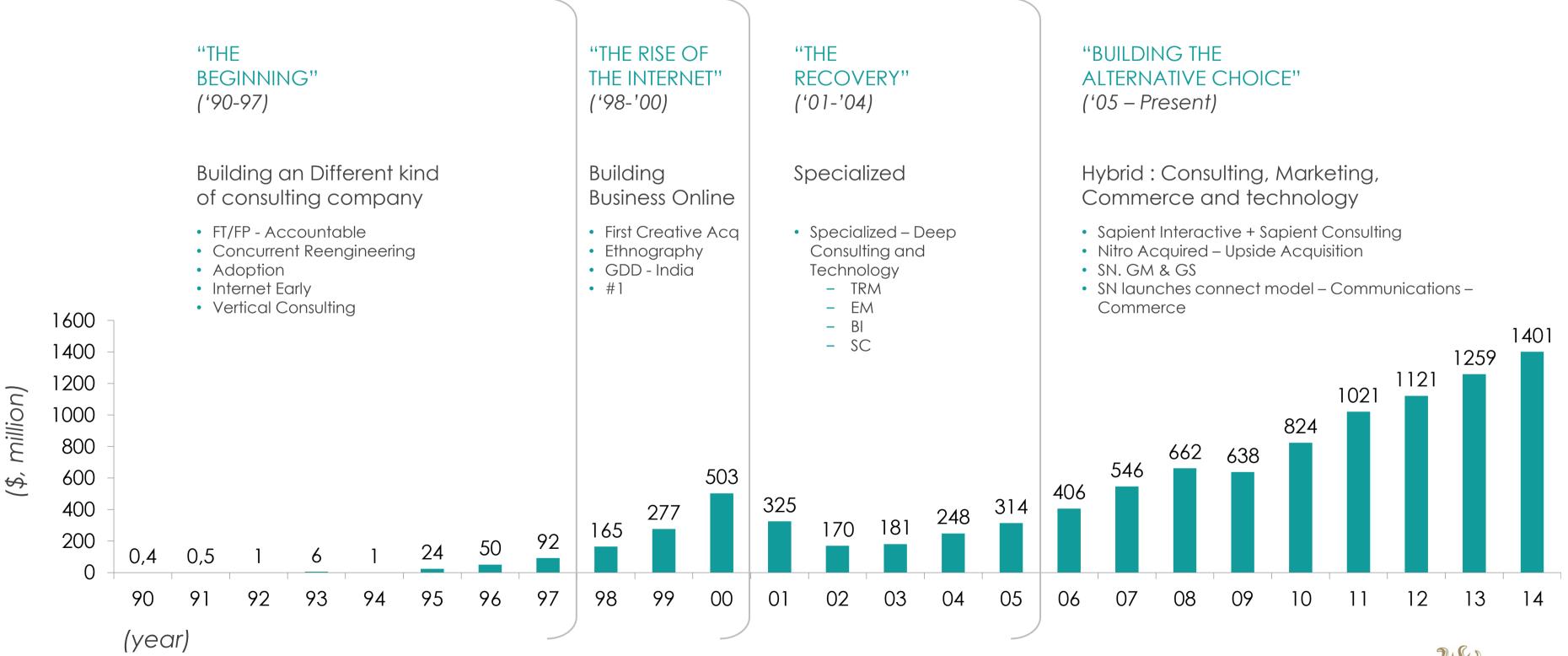


Sapient proposed acquisition: Key Facts

- Founded in 1990
- Purpose, Vision & Values Driven
- Public in 1996
- Growth mostly organic over the years
- 2014 Revenues ~USD 1.4B+
- 35 Offices
- ~13,000 People



## Sapient proposed acquisition: Timeline





## Sapient proposed acquisition







## Sapient proposed acquisition: SapientNitro strategy

## **Connecting Capabilities from Communications through Commerce**



## **Global Distributed Delivery**



**Platforms and** Technology

Transaction/Sales

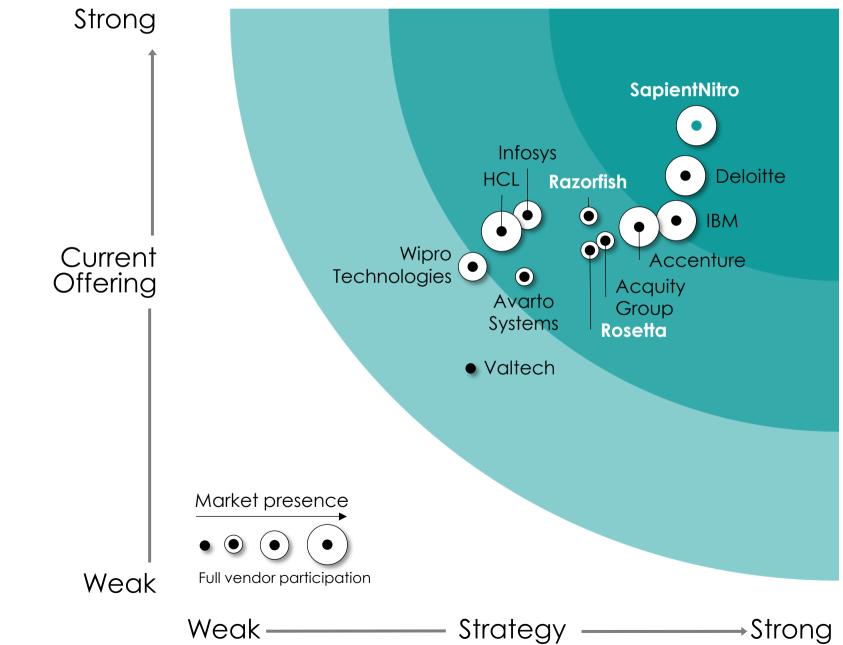




## Sapient proposed acquisition: Industry leader

## • E-COMMERCE

• Fig. 1 Forrester Wave<sup>™</sup>: Global Commerce Service Providers, Q1'12

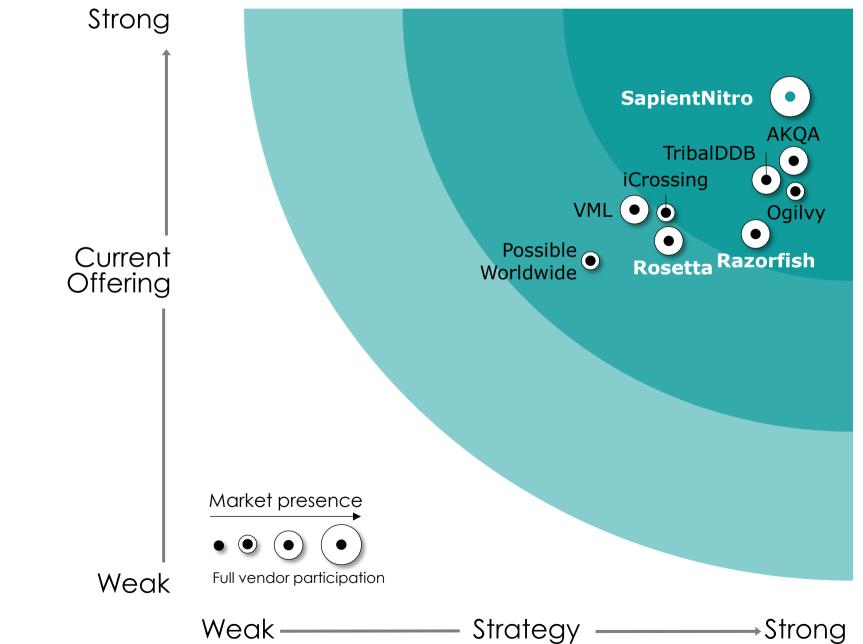




## Sapient proposed acquisition: Industry leader

## **MOBILE**

Fig. 2 Forrester Wave™: U.S. Digital Agencies Mobile Marketing Strategy and Execution, Q1'12

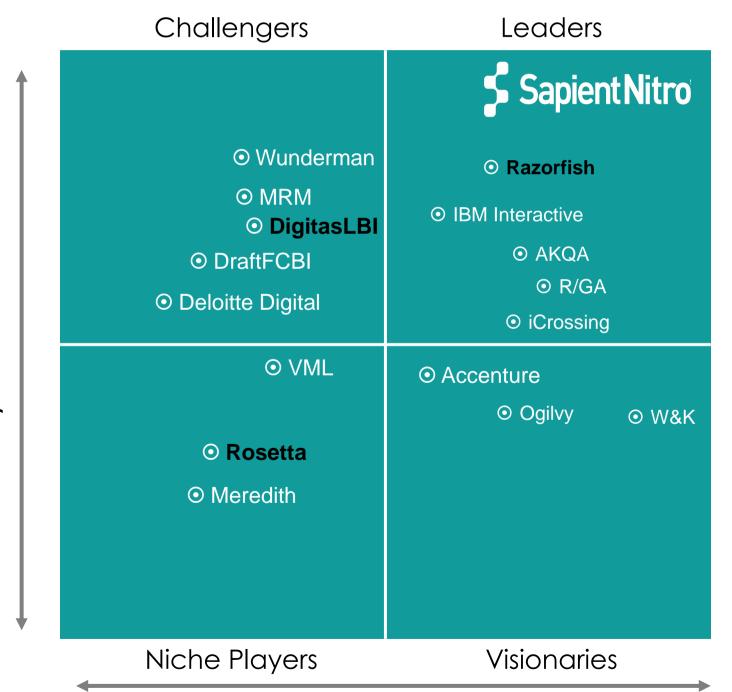




# Sapient proposed acquisition: Industry leader

## **DIGITAL MARKETING**

Gartner Magic Quadrant: Digital Marketing Agencies Dec 2013



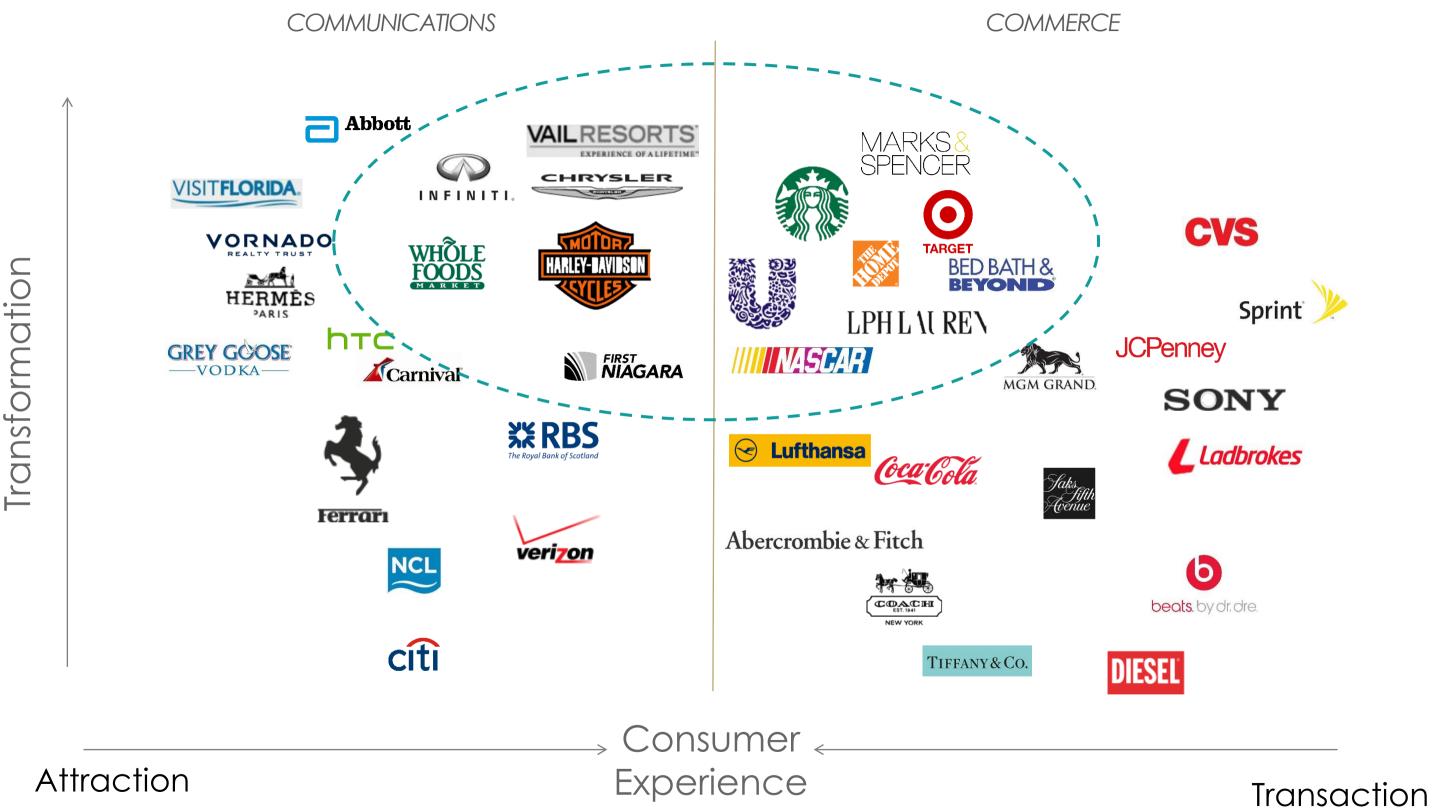
Ability to Execute

## Completeness of Vision





## Sapient proposed acquisition



Transformation



## Sapient proposed acquisition



• To unify deep industry expertise, technology, design and creativity enabling clients to compete and win in markets transformed by the Centennial Moment.





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# Sapient proposed acquisition: Brands in Sapient Consulting portfolio



#### Sapient proposed acquisition

#### Publicis Groupe, from a digital leader to a scaled marketing and business transformation leader

- Publicis Groupe: 50% of revenues from digital (in 2015, 2018 objective already achieved)
- 2. Massive Acquisition of Talent: 13,000 + business consulting, marketing transformation and tech enabled story
- **3. New Capabilities**: business consulting, e-commerce, global production at scale...
- 4. Leader for the next India: 8,500 employees in a market that in 2015 will be the number 2 mobile and social market (by scale) in the world
- 5. Expert in global delivery in an always on world

### **Breadth of Scaled Capabilities**





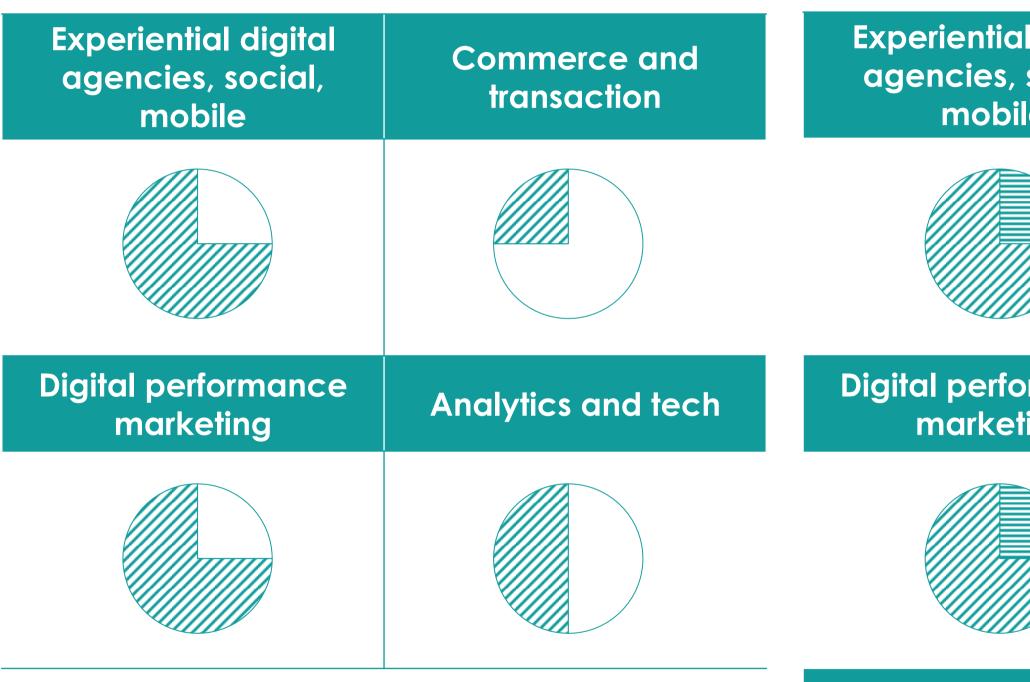
#### Sapient proposed acquisition: update

- Where we are
  - **November 24.** Filing with the Committee on Foreign Investments in the United-States (CFIUS).
  - **November 26.** Approval of the acquisition by German antitrust authorities, without condition.
  - **November 28.** End of the waiting period under the HSR antitrust filing in the United-States.
  - November 30. Filing with the Defense Security Service.
  - **December 1.** Kick off meeting for integration workstreams.
- Key dates to come
  - **December 10.** End of the initial 20 business days tender offer period, to be renewed until all conditions precedent are satisfied.
  - Closing Q1 2015



#### Empowered Age / Converged Era: Publicis Groupe Transformed

#### Publicis Groupe 2014









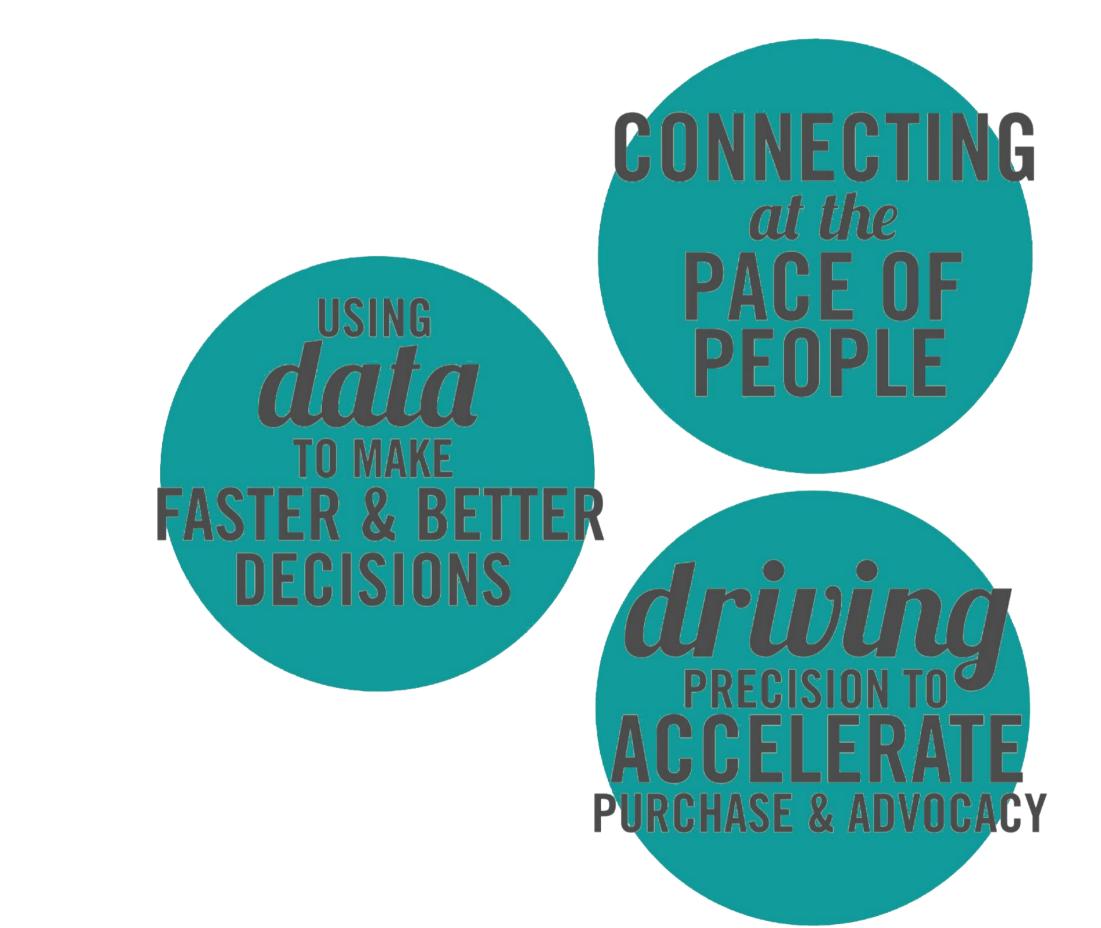
#### After Sapient proposed acquisition

ential digital cies, social, nobile	Commerce and transaction	
performance arketing	Analytics and tech	
+ Consulting // + Technology		

Sapient proposed acquisition



#### Empowered Age / Converged Era: Playbook 2017 means...





#### Empowered Age / Converged Era: Our advantage

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**WEB 3.0** ARCHITECTURE & OS

**Across Screens** Addressable Media Addressable Content

Cloud based **Global DMP and OS hierarchy** 

 $\mathbf{\infty}$ 

#### **ORGANIZE DATA AROUND PEOPLE**

Device Ids, not cookies Mobile First, not PC





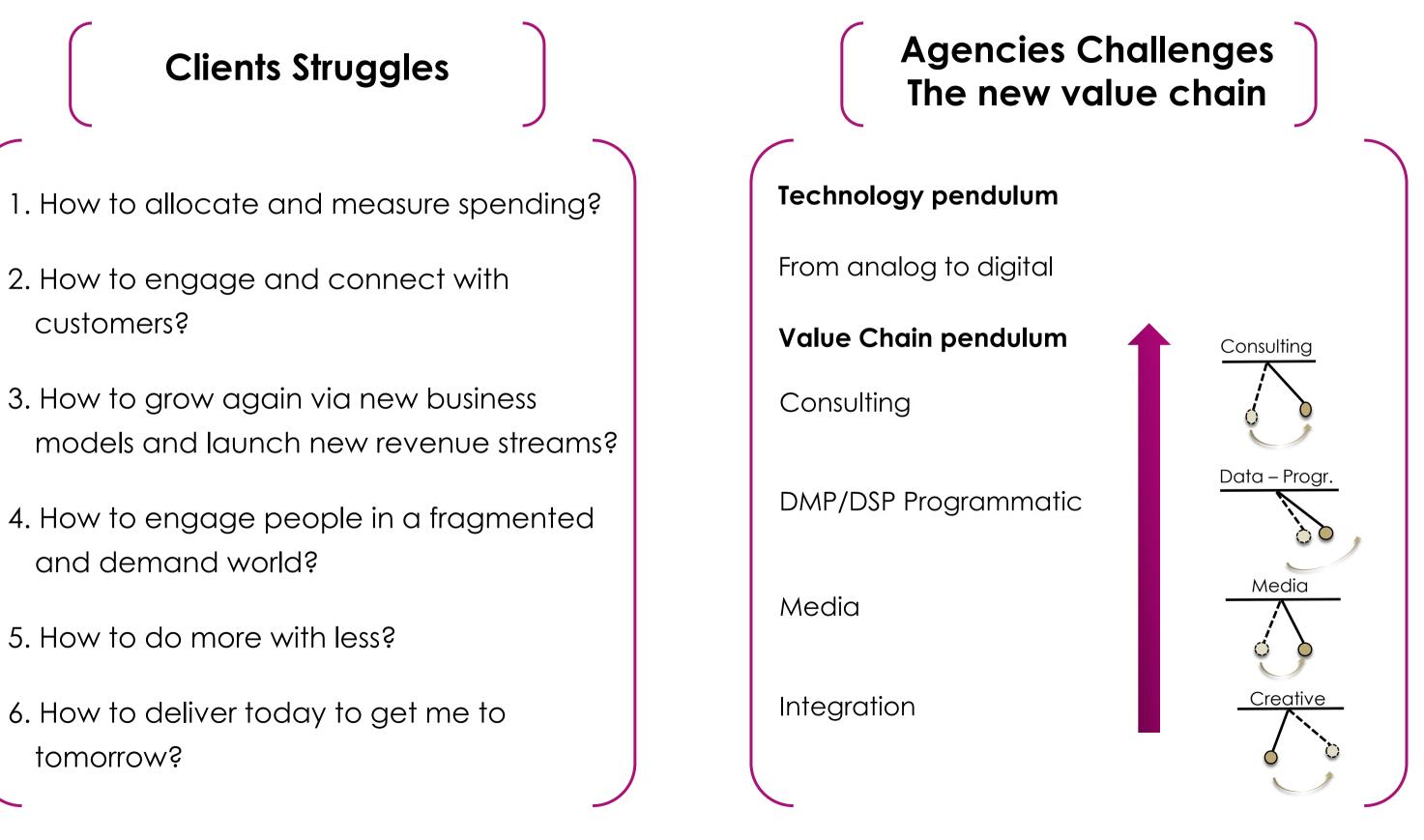
# The Transformed Publicis Groupe

for an Empowered Age and Converged Era

#### **Clients Struggles**

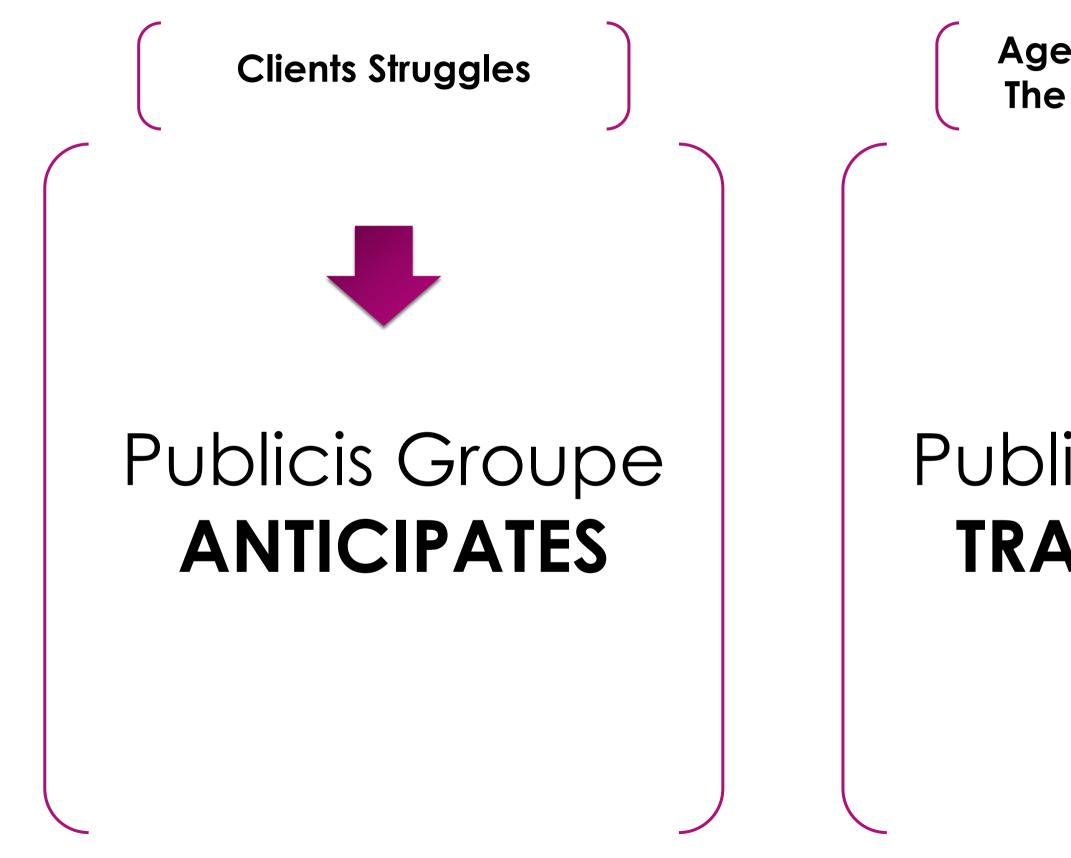
- 1. How to allocate and measure spending?
- 2. How to engage and connect with customers?
- 3. How to grow again via new business models and launch new revenue streams?
- 4. How to engage people in a fragmented and demand world?
- 5. How to do more with less?
- 6. How to deliver today to get me to tomorrow?





tomorrow?





Agencies Challenges The new value chain

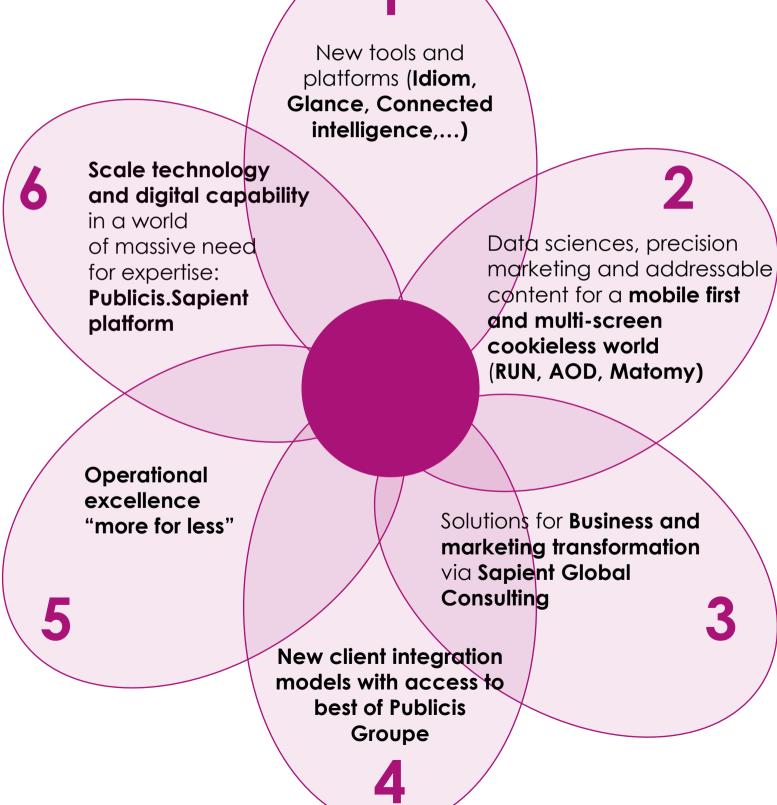


# Publicis Groupe TRANSFORMS



#### Empowered Age / Converged Era

#### **Publicis Groupe Anticipates**



2



## Empowered Age / Converged Era

### **Publicis Groupe Transforms**

Publicis.Sapient Platform

#### • The ecosystem:

- A united global platform that allows linkage to a wide variety of technology and data partners (Adobe, Acxiom...)
- A unique combination of creativity, consulting, technology, digital, analytics, data and production resources
- A united partnering point for critical e-commerce enablers (Hybris, IBM..)
- 22,000+ digital/tech professionals
- Powers and builds on the momentum of all Publicis Groupe assets (Leo Burnett, Publicis Worldwide, Saatchi & Saatchi, Starcom Media Group, Zenith Optimedia Group, MSL Group, Publicis Healthcare Communications Group...) for all clients

Delivering a new framework including insights, strategy, creativity, consulting, technology, content, execution and measurement



# Disrupted World: Empowered Age / Converged Era Publicis Groupe uniquely positioned to deliver

Powered by creativity At the speed of digital age

- Creativity: Ability to tell stories and build brands that consultants do not have
- **Strategy:** Ability to identify, segment and distribute stories across screens which neither tech platforms nor consultants can
- **Technology:** Ability to deliver tech enablement and commerce and CRM at scale that other holding companies and consultants cannot
- **Consulting:** Ability to deliver today to get the client to tomorrow with deep knowledge of brands and consumers emotion that consultants have not

#### Alchemy: (IQ+EQ+TQ+BQ)<sup>cq</sup>

The next generation of clients relations





#### Publicis Groupe uniquely positioned in the new value chain

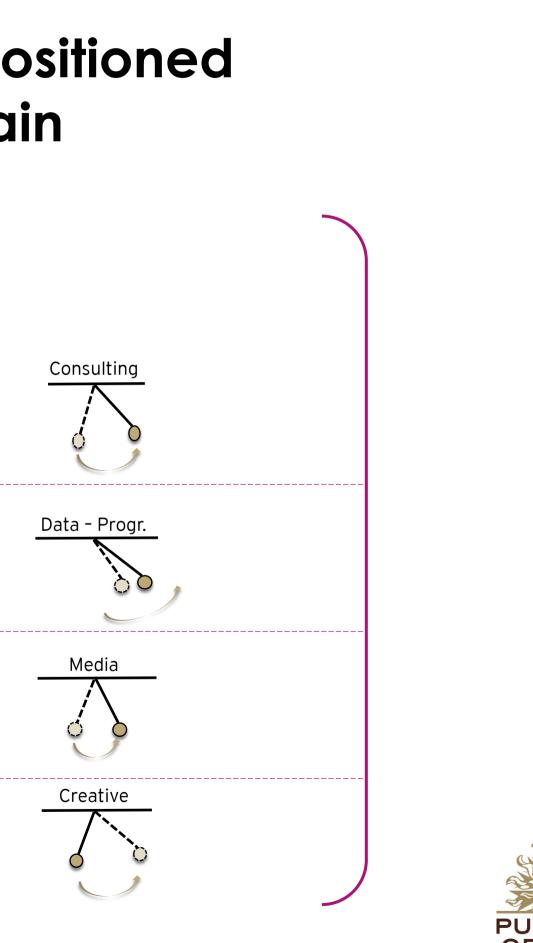
Value Chain pendulum

Consulting

DMP/DSP Programmatic

Media

Integration





# From a Digital Leader

to a Business, Marketing, Communication, Transformation Leader



# 2018 Objectives

#### Changes since the April 23, 2013 Investor day

#### Growth April 2013 Objectives

PUBLICIS GROUPE ACTIVITIES WEIGHT	2012	2018
DIGITAL	33%	50%
FAST GROWING MARKETS	25%	35%
OVERLAP	3%	10%
<b>REVENUE IN DIGITAL / FGM</b>	55%	75%

#### Margin Rebased 2012

	PUBLICIS	SAPIENT	COMBINED PROFORMA
REVENUES m€	6,610	872	7,482
Operating margin %	16.1%	9.6% (1)	15.3%
EBITDA m€	1,190	102	1,292
CASH FLOW m€	759	72	831
OBJECTIVE +200bp	18.1%		17.3%

(1) Sapient 2012 GAAP operating margin, as restated: 8.6%

2012 non-GAAP operating margin, as restated: 12.1%

2012 operating margin, as restated, as per Publicis Groupe methodology: 9.6%

Exchange rate: EUR 1 = USD 1.285



#### Publicis Groupe Transformed

### Organic growth objective upgraded

<ul> <li>New Leading Position &amp; New M</li> <li>New services</li> <li>Consulting/transformation</li> <li>Technology</li> <li>e-commerce</li> <li>Platforms, tools, data</li> </ul>
<ul> <li>Digital 50% of revenue achie</li> <li>2015 confirmation of progres</li> <li>2016 Sapient contribution to additional 100bp (one year</li> </ul>
<ul> <li>New above average marke</li> <li>+ 200bp (100bp original plar</li> </ul>

#### **Aarkets**

#### eved as soon as 2015

essive recovery

o Publicis Groupe organic growth: post acquisition)

et organic growth target: In plus 100bp Sapient contribution)



#### Publicis Groupe Transformed

**Drivers** 

## **Margin Enhancement Confirmed**



- Operational efficiencies/On going costs initiatives / Procurement
- Sapient dilution reduced by synergies and additional scale effect on digital

#### 2018 Objectives

Margin increase by a minimum of +200bp to +400 bp On 2012 rebased margin **17.3% to 19.3%** 

ded value services n going costs initiatives /



#### Publicis Groupe Transformed: Digital/Higher added value services

- Improvement from:
  - Continuous enhancement in Digital activities margin
  - High added value products / systems
  - Tools / platforms
  - Razorfish 2014 issues

## Margin improvement from 200bp to 300bp



**Publicis Groupe Transformed:** 

Operational efficiencies/On going costs initiatives / procurement

- Main actions
  - Productivity
  - Continuation of improvement of underperforming entities margin
  - Acceleration of multi-doors agencies programs (Creative/Media)
  - Regionalization of SSCs and optimization of SSC process
  - VivaKi Exchange (VX) and VivaKi Operating Services effectiveness
  - Procurement

#### Margin improvement from 170bp to 270bp

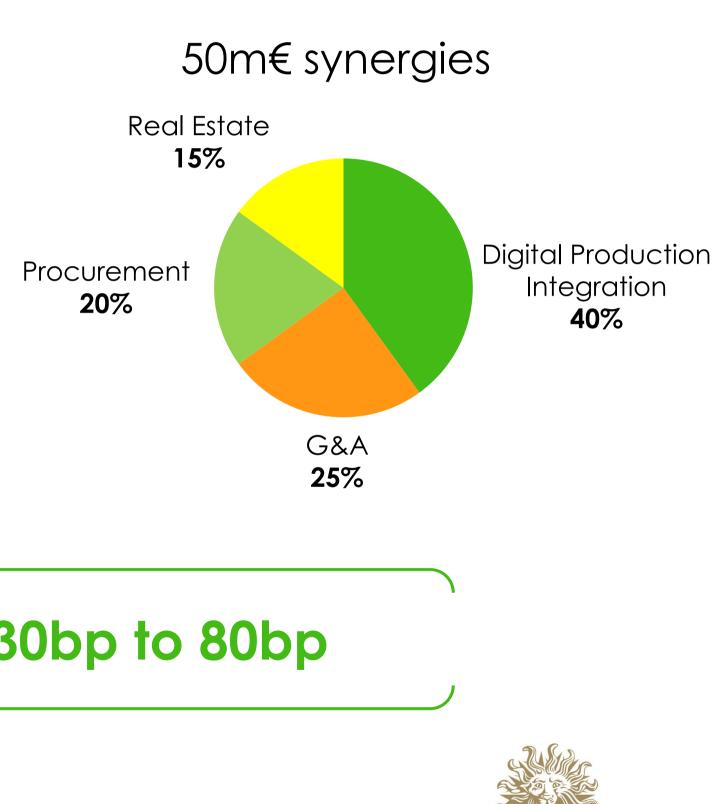




#### Publicis Groupe Transformed: Sapient proposed acquisition

- 50M€ synergies, contributing to the 200bp+ improvement of margin,
  - Efficiencies from the development of Publicis.Sapient platform
  - Increase scale
  - Global Distribution Delivery model

### Margin improvement from 30bp to 80bp



#### Publicis Groupe Transformed: Contingencies

- Additional resources necessary to deliver the plan
- Implementation costs due to SSC regionalization
- Costs related to multi-doors initiatives
- Other execution risks

#### From -200bp to -250bp





# Publicis Groupe Transformed: Summary of margin improvement 2012 Proforma rebased margin: 15.3%

ACTIONS	MAR
Digital higher added value services	
Operational efficiencies / On-going costs initiatives / procurement	
Sapient acquisition	
Contingencies	-/
MARGIN IMPROVEMENT	

#### **RGIN IMPROVEMENT**

200bp to 300bp

170bp to 270bp

30bp to 80bp

-200bp to -250bp

200bp to 400bp



#### Publicis Groupe Transformed: 2018 objectives

- Digital/Tech: **60%**
- Organic growth enhancement: +200bp
- Margin improvement: +200bp to +400bp

## Rebased 2012: 15.3% New Margin targets: 17.3% to 19.3%



#### Publicis Groupe Transformed: Financial Matters

#### **1.** ORANE's early redemption

- Subject to Shareholders' approval at May 2015 Annual General Meeting: reimbursed through share buy back and treasury shares (50/50)
- Accretive transaction

#### 2. Dividend

- Pay-out ratio 2015 on 2014 results: 35%
- Pay-out ratio 2018 on 2017 results: 42%

#### **3. Recurring strong cash flows** allowing a quick deleveraging and current rating maintained at 2.0 Net Debt / EBITDA ratio





# In Summary

#### Publicis Groupe Transformed for the disrupted world

- 8 years ago Publicis was prescient in seeing how digital would change the world
- We built the strongest hard to duplicate portfolio of digital assets for the digital age
- Today we are moving to an empowered (consumer focused) age and a converged (screens rather than channels) age which requires us to leap ahead once more to meet Clients massive new needs of:
  - A. New business and marketing models (transformation)
  - B. New ways to engage and connect with consumers in measurable ways
  - C. Balance the business of today with that of tomorrow
  - D. Deliver the Alchemy of (IQ+EQ+TQ+BQ)<sup>CQ</sup> in a converged world
  - Win precision marketing in a mobile first, multi-screen, data intensive way Ε.



#### Publicis Groupe Transformed for the disruptive world

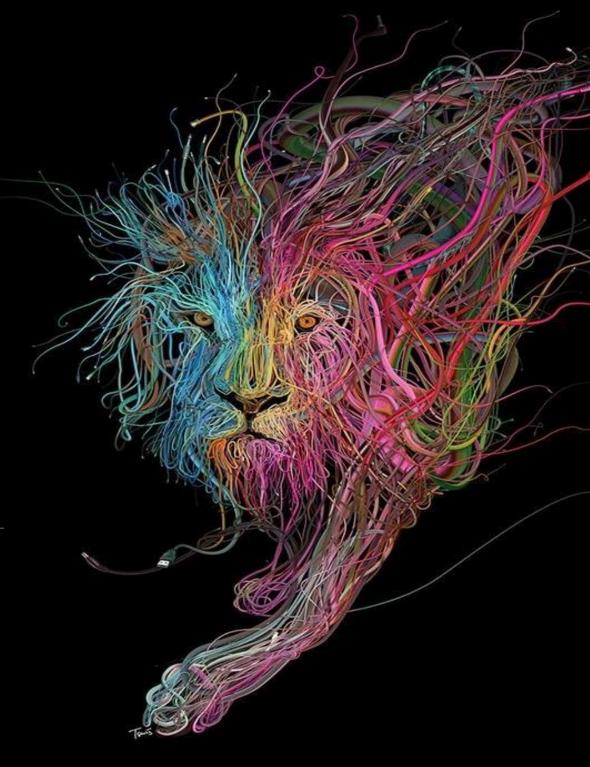
- Post proposed Sapient acquisition, Publicis will be uniquely positioned to help all Clients with true depth of expertise in all key areas for the future of marketing that will organize in modern ways and work with the best of technology platforms and data to ensure our Clients win in the Converged Era and Empowered Age.
- Publicis Groupe, the only one to deliver a new framework including insights, strategy, creativity, consulting, technology, content, execution and measurement adapted for the empowerment age and converged era.
- Organic Growth upgraded to +200bp
- Digital = 60% of Groupe revenue
- Confirmation of margin enhancement: +200bp to + 400bp in 2018 (vs. 2012 rebased)
- Shareholders return maximized:
  - Oranes
  - Dividends policy (42% by 2018)
  - Strict financial policy



# From a Digital Leader

to a Business, Marketing, Communication, Transformation Leader

#### A Lion transformed



#### To be continued...